

FAQ

Q1:Which systems is supported by Virtual Oscilloscope software?

XP(SP3)、WIN7(32)、WIN7(64)、WIN8(32) and WIN8(64).

Q2:What are the requirements for the USB?

It's must be USB2.0 and above version,USB1.1 is not supported.

Q3:How the software installation?

Please watch the "Software Driver Install & software driver installation.Rmvpb" demo video inside the disc, Or follow the below instructions to install.

- 1, Don't connect the USB to the computer, install the "English Version.exe" software package.The prompts of installing process, please select "continue to / yes / trust";
- 2, Connect the USB to the computer. XP prompted to install the driver, select automatic installation. WIN7, WIN8 system will automatically search drive.The prompts of installing process, please select "continue to / yes / trust";
- 3, If the installation fails, please follow the "drive solutions.Doc" to solve.
- 4, If you can not solve the driver installation problems, please contact us (see below).

Q4:The software can be upgraded?

We will always update software, and post it on the website. Software menu "help / update", you can open the update page.

Contact Us:

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